



LEGIFER SOLUTIONS
life changing

COMPANY
PROFILE

2023



Complete ICT Solutions.



BUSINESS **INTRODUCTION**

Established in 2016 Legifer Solutions (PVT) Ltd is a leading provider of integrated communications, business and technology solutions. In partnership in with regional and global technology leaders, we provide solutions to customers in different industry sectors. Legifer Solutions is wholly Zimbabwe owned.

We are able to professionally solve all the standard and individual requirements of our customers from proposal, implementation, operation and renewal of various solutions.

We thrive to do our level best in making the world habitable and sustainable one by applying world acceptable standards in solution provision.



“EMBRACE **THE** FUTURE”

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ABOUT US

A team of experienced engineers with a desire for better and simpler ways to deliver valuable ICT solutions banded together, They founded a new wholly Zimbabwean-owned and managed ICT company with its employees being the most valuable asset.

Since inception in 2015 Legifer Solutions has been at the forefront of innovative solutions in the dynamic IT industry. Legifer Solutions quickly expanded into a wide range of technologies and services, including system integration, Data, Voice, Video and Cloud solutions. Legifer Solutions delivers simple to complex ICT solutions and specialised services to numerous industries around Zimbabwe.

WHAT WE DO

Our ICT offering include PABX Systems, VoIP, Networking structured & wireless, Cyber-security, Video Conferencing, Contact Center Systems. [products and services].

PARTNERS

We are accredited partners for various trusted regional and global partners such as: Sophos, Yeastar, Grandstream, Mikrotik, Yealink, Milesight among others.

☑ Other products we provide are CISCO, Reyee, Cambium

☑ On wireless , Ruckus, Cisco, Aruba, Ubiquiti



LEGIFER SOLUTIONS

VISION & MISION

MISSION

Provide high quality ICT solutions that will help enable our clients to work better and efficiently by:

- ☑ offering authentic service that can stand all due-diligence
- ☑ being conscious of quality in our delivery.
- ☑ demonstrating high ethical standards

Every novel solution has an amazing team of individuals behind it. Legifer Solutions team is its strength, power and future-driving inspiration for future growth and development.



VALUES

- ☑ Excellence
- ☑ Integrity
- ☑ Accountability
- ☑ Passion
- ☑ Teamwork



VISION

Impacting the world through life changing IT solutions.



Simple – Authentic – Valuable



OUR SERVICES

Our strength is in the design, installation and administering of solutions that support various business needs of all sizes.



Telephone Systems

PABXs, IP-Handsets, Gateways, IP-PBX, Cloud-PBX, wireless, VoIP etc



Video Conferencing

meeting room, training room equipment, support BYOD, Zoom, MS Teams, Google Meet, Skype for business



Cyber-security

Secure your office/home from threats, block unwanted content with our firewalls, anti-virus.



Networking

Structured and Wireless installations, Routers, Switches and access points.



Contact Center

Call center design, equipment, configuration, wallboards, headsets etc



IT Service

General IT service from server room to workstations.

COMMUNICATION SYSTEMS

At Legifer Solutions we provide a complete range of IP PBX systems from 1 user to over 500 users. Our systems support remote branch offices or teleworkers enabling users to roam with extensions on mobile devices, The PBX systems offer flexibility to connect VoIP/GSM/PSTN lines enabling reduced call cost by using least cost method per each outgoing call.

PABX by Size

01

Entry Level

1-5 users ideal for micro office or home office, extension calling, call transfer, phone book, outbound and inbound calling. (Dect Solution)

02

Small Office

20 Users Max. connects various handset types, more call features, advert on hold, voicemail, conference, mobility, call logs.

03

Medium

Up to 100 users. business solution that can be used on a single site or with remote branches, fully customisable features, also support video calling, call recording and many more.

04

Enterprise

500 users and above. enterprise solution that can even span regional space and international. supports interbranch free calling, and many collaboration tools and Call center features.

Handsets



RADIO SYSTEMS

We provide radio solutions under the Private Mobile Radio spectra of POTRAZ for communication over short distances. Our Private Mobile Radios use Direct Mode Operation in which the radio terminals can communicate with one another directly. The radio are ideal for farms, mines, warehouses, plant or during events for security communications.



We have a range of Handsets from standard phones, all the way up to executive phones. Our range also include proprietary and non-proprietary handsets. All sets are easy to use and offer a simple installation and maintenance. The user interface is intuitive and ps with easy navigation for cor

VIDEO CONFERENCING



ENJOY THE PERFECT VIDEO CONFERENCE EXPERIENCE

Yealink video conferencing solutions are designed for small, medium and large rooms, providing excellent video & audio experience while at a lower cost.



We provide a range of Yealink and Logitech meeting room equipment and accessories to support your unified communications needs. Our solutions support SIP, H323, Microsoft Teams, Zoom, Skype, Google Meet and many more that allow users in different locations to hold face-to-face meetings without having to move to a single location together.

The grandstream Video Conferencing is a revolutionary video conference system that provides an interactive and immersive video conference environment to increase collaborations and productivity. This SIP-based GVC allows users to connect their video conferencing gear with any 3rd party SIP or H323 video conference platform as well as IPVtalk cloud platform. Users will elevate their experience with 1080p Full-GD video with up to 9-Way video feeds, 3 Monitor outputs, screen-sharing capabilities, Wi-fi and more



CYBER-SECURITY

XGS

Xstream Protection



Sophos Firewall and the XGS Series appliances with dedicated Xstream Flow Processors provide the ultimate in SaaS, SD-WAN, and cloud application acceleration, high-performance TLS inspection, and powerful threat protection for the most demanding networks.

Secure your office network against ever increasing cyber threats. Our firewall products are made for businesses of all sizes. The solutions deliver extreme levels of visibility, protection, and performance to help address some of the greatest challenges facing network environments.

Unrestricted usage of social media has a negative impact on personal growth and productivity.

Web Protection

- Application Control & QoS Block unwanted applications with user-aware visibility and control over thousands of applications based on application category, risk and other characteristics.
- Advanced Web threat Protection protect against viruses, malware, Phishing, Pharming from the web traffic.
- Time based control. Allow or deny applications or websites during specific times. Control resource access through mac filtering, authentication and hotspot features.

Network Protection

- Block hackers and sophisticated attacks while providing secure access to those you trust next Gen intrusion prevention system
- Security heartbeat to identify threats faster, simplify investigation, and minimize impact from attacks
- Reporting :Extensive network and threat reporting detailing what users are accessing
- DPI engine: Streaming deep -packet inspection

Zero Day Protection

- Analyze all unknown files using ALML, and sandboxing.
- cloud-based intelligence and analysis.
- machine learning ; using multiple deep learning models .
- cloud sandboxing ; dynamicrun-time analysis of unknown files
- reporting, extensive threat intelligence analysis reporting.



LEGIFER SOLUTIONS

NETWORKING



We offer comprehensive **network services** throughout **Zimbabwe**.

We are experts at providing structured cabling and wireless network installation. We do project once-off or ongoing support, and will happily provide your business with professional advice on which network solution is right for your business. Our networking service spectrum cover routing, switching, VPN setup, Troubleshooting, Network management & Maintenance.

01

WI-FI NETWORK PLAN AND DESIGN

site planning and network design with the best solution to your business

WI-FI solutions seamlessly and securely link people, process, data and equipment to unlock unprecedented business value. We provide indoor or outdoor wireless solutions. Using the best hardware and technology we achieve the maximum coverage, performance and security as well as future-proofing your network for years to come.

02

WI-FI DEPLOYMENT

Network installing, configuration and ensuring everything is running according to expectations.

03

WI-FI NETWORK UPDATES

Changes and updates to your network, Testing and fault identification

04

WI-FI ACCESS CONTROL

Access control for both private and public networks via captive portal or device ID



CALL CENTER

Every business needs an all-in-one call center solution that can help them achieve efficiencies with a higher degree of functionalities, while still being easy to use and maintain. Our call center solution provides an economical call center that includes all the essential features -ACD queuing and distribution, interactive voice response, visual call management, call recording and monitoring, real time wallboards, reports and more power to customer service, operational efficiency, and help organisations impress their customer, empower their agents, and elevate their business.



CALL CENTER FEATURES

- ✓ Time-based Call Routing
- ✓ Interactive Voice Response (IVR)
- ✓ Call Queue
- ✓ Queue Ringing Strategies
- ✓ Self-Service Prompts
- ✓ Music on Hold
- ✓ Custom Announcements
- ✓ In-Queue & Estimated Wait Time
- ✓ Queue Callback
- ✓ Queue Panel
- ✓ Dynamic & Statistic Agent
- ✓ Agent Login/Logout
- ✓ Agent Pause/Unpause
- ✓ Call Presence (Agent Status)
- ✓ Drag & Drop to Manage Calls
- ✓ Call Monitoring
- ✓ Call Recording
- ✓ Post-Call Surveys
- ✓ Wallboard
- ✓ Service Level Agreement (SLA)
- ✓ Alerts & Notifications
- ✓ Real-Time Reporting
- ✓ Historical Reports
- ✓ Agent Call Summary Reports
- ✓ Queue Performance Reports
- ✓ Customer Satisfaction Reports
- ✓ [More in brochure](#)

WALL BOARD



Make way for both your internal & external business communications. Our Call Center System tightly integrates call center and unified communications capability to put everything you need on a single, integrated system. With it, utilize the best-in-class features, effective agent tools, and up-to-the-minute analytics & reports, together with the superior built-in phone system and UC&C functions.



PARTNER CERTIFICATE

Awarded to

Legifer Solutions (Pvt) Ltd

Zimbabwe

Vice President: *Prince Cai*

Valid until: Dec. 31, 2023

NO. 2022561385

Yeastar Xcelerate Partner Program





SOPHOS

Authorized Partner

LEGIFER SOLUTIONS
(PVT) LTD

2023



Kris Hagerman, Sophos CEO

SOPHOS
Partner Program

CERTIFICATE OF AUTHORIZATION

RUCKUS PROUDLY RECOGNIZES

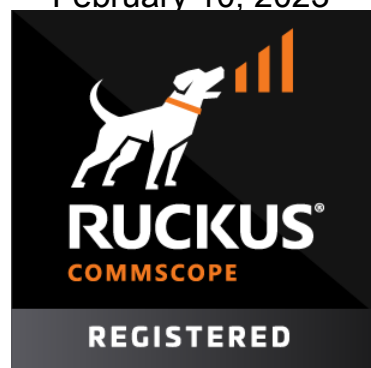
LEGIFER SOLUTIONS

as a Registered Solution Provider in the RUCKUS BIG DOGS Partner Program

February 10, 2023



Bart Giordano, SVP Ruckus Networks



Eric Law, SVP Ruckus Networks Worldwide Sales



Cisco Certifications

Prince Mafukidze

has successfully completed the Cisco certification exam requirements and is recognized as a

Cisco Certified Network Associate



Date Certified	July 13, 2023
Valid Through	July 13, 2026
Cisco ID No.	CSCO14245537

A handwritten signature in black ink that reads "Chuck Robbins".

Chuck Robbins
Chief Executive Officer
Cisco Systems, Inc.

Validate this certificate's authenticity at
www.cisco.com/go/verifycertificate
Certificate Verification No. c9d677d81856440bbf7f9857d84a2033

Business References

Great customer support is very important to businesses these days. Amazing support, means happy customers

Teamview P/L



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TheBest Car Rental



13 Lezard Avenue, Milton Park, Harare
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EMF MEDICAL AID



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+2638677004128,
contact: Isheanesu Tendaupenyu

Kuvimba Mining



Borrowdale Office Park, Central
Block,
+2638677 009067,
contact: Tapiwa Chinyama



"fast response time & excellent service. well recommended. keep it up guys"

T Joy

Manufacturing



Dilan Bhikha

Power

contacted Legifer Solutions for a VoIP quote and some telecom problems. Prince came through and did an assessment and sent through quote very fast, resolved telecom issue within minutes Workmanship and all very good, Chargers are very reasonable. highly Recommend



Google
Customer Reviews
★★★★★



Samantha Mugariri

Teamview

Excellent service and punctual when clients faces challenges



Clients are the best Priority for us.



Change is the law of life. And those who look only to the past or present are certain to miss the future.
JFK



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Brands

